



Product Update

R-044-2019

June 3rd, 2019

To: All Branch Managers, Branch Sales, Service, and Parts Managers, Distributor Principals, Distributor Sales, Service, Parts, and Territory Managers, Regional Sales Managers, Vice Presidents.

Subject: YHM36 Fan Control Board Update.

This update bulletin is to communicate that the redesigned fan control board, outlined in the prior Tech Services **YS-004-2019** letter titled 16 SEER Heat Pump Fan Drive Control Board Failures has been implemented into the production of all new YHM036, 3-ton heat pump models. The new model number indicating this change is **YHM36B22S**.

All inventory of the prior generation YHM36B21S has been reworked, replacing the Fan Control Board with the new design. When reworked, they are identical in design to the new YHM36B22S models. Any new, prior generation units in inventory have been reworked and contain the redesigned fan control. The reworked YHM36B21S models can be readily identified by a colored adhesive dot on the carton label and the rating plate of the unit.

All existing orders will be automatically rolled to the new design to minimize any interruption to your business.

Should you have inventory of the above-affected model, disposition is addressed in the aforementioned YS letter. Any questions in regards to the prior YS letter, please direct to Mark Freund in our tech services department at mark.w.freund@jci.com

After review of the above should you have any questions or require additional clarification please feel free to reach out directly

Thanking you for your business,

Ken Ely

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