

M-146-2014

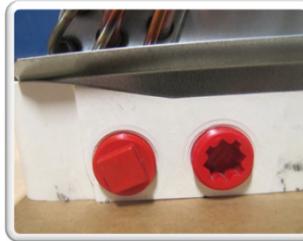
July 25th, 2014

To: All Branch Managers, Branch Sales, Service, and Parts Managers, Distributor Principals, Distributor Sales, Service, Parts, and Territory Managers, Regional Sales Managers, Vice Presidents.

Subject: New Drain Plugs for the Evaporator Coils & Single Piece Air Handlers

Please be aware of some new changes to the evaporator coils and single piece air handlers. The drain plugs will now be black inward 1/2" drain plugs and dealers can use a 1/2" socket extension drive to install or remove the plugs. This design is the same as the residential packaged units 1/2" drain plugs that had been implemented. Pictures to the side shown in red for better visual; however, the black plugs will be used with the units.

Old vs.
New



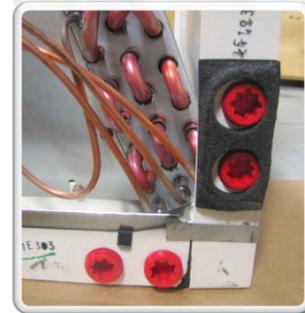
Black Caps
used in
production



Optional
tool



Red Caps
in unit



We polled the Service Advisory Council when this style plug was being considered for our

evaporator coils and received no negative input from any area. Most responses advised that they are used to seeing these on our residential packaged units and that it is the same style used by most of our competition. Some commented that being able to remove the plug from a "straight on" approach as opposed to approaching the square style from the side with a wrench would be an improvement. Most also advised that their dealers use a 1/2" socket extension drive to install or remove the plugs.

As always, our goal is to provide our customers with the best products available in the industry. Best wishes and success for the future!



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